GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:4799
ANSWERED ON:30.03.2017
Upgradation of Seats in Flights
Chavan Shri Ashok Shankarrao;Gaikwad Dr. Sunil Baliram;Radhakrishnan Shri T.

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Air India has specific rules and regulations for upgradation of seats during the air journey;

(b) if so, the details thereof;

(c) whether the Government is aware that most of the upgraded seats in flights are held by the Officers/their family members and bureaucrats;

(d) if so, the details thereof; and

(e) the steps proposed by the Government to ensure that the seats held by senior citizens, handicapped, women and patients are upgraded, if available?

Answer

Minister of State in the Ministry of CIVIL AVIATION

(Shri Jayant Sinha)

(a)&(b): Yes, Madam. Air India has specific rules and regulations for upgradation of seats during the air journey. Up-grades are carried out by Air India on the following grounds:

i. On payment basis at the airport,

ii. Up-grades on account of overbooking,

iii. Upgrades done on other commercial considerations,

iv. Employee Upgrades done as per company policy.

(c)&(d): The upgrades are done subject to availability of seats in the higher class.Revenue paying passengers are not displaced and there is no revenue loss to Air India. The employees/ officers/their families are upgraded as per company''s passage policy and rules/regulations as applicable. The details regarding the number of up-gradations reported during the last three years are at Annexure.

(e): Currently, there is no proposal for upgrading senior citizens, disabled, women and patients.